

Vinod Pungle

AI & GenAI Delivery Leader · Agentic Engineering · Agile & SFe Programme Management

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SUMMARY

Tech Delivery Manager — **22+ years** in software, **12+ years leading Agile programmes** for global financial services clients in regulated environments — now specialised in **delivering GenAI & Agentic AI programmes**. Currently leading an **agentic RAG platform on Azure for Deloitte US** (Azure OpenAI, Durable Functions agents, Neo4j knowledge graph). Dual profile: I run the programme — scope, budget, governance — *and* build the systems (public hybrid-RAG and multi-agent code), while using GenAI to run delivery itself. Teams of 50+ across Scrum/Kanban pods; Waterfall→Agile transformations; CMMi L5 governance. **PMP® · PMI-ACP® · SFe® 6 · CSM®** · executive AI/ML alumnus, **IIM Visakhapatnam**.

CORE SKILLS

AI/GenAI: agentic RAG, GraphRAG/Neo4j, RAG evaluation, prompt/context engineering, CrewAI multi-agent, agent guardrails & evals · **Azure:** OpenAI, Durable Functions, Cognitive Search, Document Intelligence, Cosmos DB, APIM · **MLOps/LLMOps:** Azure DevOps CI/CD, DVC, DagsHub, Airflow, Docker, Terraform, GitHub Actions · **Delivery:** SFe PI Planning, Scrum of Scrums, budgeting & solution planning, risk/change/release governance, AI-enabled delivery (GenAI-assisted estimation & reporting) · **Engineering:** Python, C#/F.NET, MS SQL, vector DBs · **Domains:** Private Banking & Wealth Mgmt, Securities, Mortgage, Fund Administration, Audit

EXPERIENCE

Technical Manager (Tech Delivery Manager) — **Globant**, Pune Apr 2021 – Present

- **INK Content Catalyst / Deloitte US (2025–):** led solution architecture for an agentic RAG platform automating audit-manual ingestion, retrieval and updates — specialised AI agents on Azure Durable Functions, hybrid semantic+keyword retrieval, Neo4j multi-hop knowledge graph; defined backlog, estimates and implementation budget.
- **Transformation Hub / Deloitte US (2025):** discovery of cloud-native content-transformation platform; legacy DITA-OT assessment, target Azure/C# architecture; presented trade-offs to senior stakeholders for investment decisions.
- **EY Helix Programme 2.0 / EY (2021–25):** quarterly budgeting, PI & Solution Planning for 3+ Scrum teams / 50+ people (SAP HANA, .NET, ReactJS, Azure); embedded CI/CD on Azure DevOps; executive Agile-metrics reporting for global audit clients (Siemens, Nestlé).

Founder / Business Owner — **SurpriseRed.com**, Pune Oct 2019 – Apr 2021

- Ran an e-commerce start-up end-to-end: P&L, strategy, technology; led a 15-person technical team (closed — Covid-19 supply disruption).

TPM · Agile PM · Technical Manager · Sr. Engineer — **Zensar Technologies**, Pune & onsite South Africa Jul 2004 – Sep 2019

- **Assurant Mortgage Solutions, US (2017–19):** Scrum delivery of a regulated microservices mortgage platform (.NET, MS SQL).
- **FLOW / C. Hoare & Co., UK private bank (2012–17):** workflow + business-rules engine for loan origination; Scrum-of-Scrums (2 onshore + 3 offshore teams); led Waterfall→Agile transformation — Private Banking & Wealth Management domain.
- **SILICA Fund Administration, SA (2010–12):** PM under CMMi processes; passed external CMMi L5 quality audit.
- **Investec Securities, SA (2007–10, onsite):** architected securities/wealth solutions (corporate actions, data feeds, message broker); established CI with TFS builds.
- **M&S / National Grid, UK (2004–07):** ASP.NET & MS BI development; built a DI-based solution framework.

Team Leader / Software Engineer — Esstech (SOX compliance, Axentis US) · Microbit, Mumbai Jul 1999 – Jun 2004

HANDS-ON AI PORTFOLIO

hybrid-rag-capstone — production-grade hybrid RAG (vector + Neo4j graph, evaluation & monitoring, Airflow, DVC, Docker) · **CrewAI multi-agent projects** (github.com/VinodPungle) · **Writing:** "Stop Hallucinations in RAG: Why Knowledge Graphs Change Everything"

CERTIFICATIONS & EDUCATION

Google × Kaggle 5-Day AI Agents Intensive (Jun 2026) · **SkillfyMe DevOps with AI — MLOps & LLMOps** (Jan 2026) · **PMP®** (2024) · **SFe® 6 Agilist** (2024) · **PMI GenAI for PMs x2** (2024) · **PMI-ACP®** (2023) · **CSM®** (2017)

IIM Visakhapatnam — Executive Certificate in AI/ML for Leaders, 2025 (alumnus; top-ranked new-generation IIM, NIRF) · **CDAC Mumbai** — Adv. Computing Diploma, 1999 · **B.E. Mechanical**, Dr B.A.M. University, 1997

Full CV, case studies and writing: vinodpungle.com · Certification links are independently verifiable.